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## STATEMENT OF WORK

# FAA Mike Monroney Aeronautical Center (MMAC) PMO Implementation Plan-Task 1

1.1 Scope of work:

The contractor shall provide the Mike Monroney Aeronautical Center (MMAC) with a clear definition of its Project Management Office (PMO), software tools to support its staff, and an implementation plan to cover immediate and long term needs. Requirements for setting up MMAC's PMO are described herein as a phased approach with the details as to the final deliverables at Paragraph 2.

#### 1.2 Phase I

(60 days implementation milestone):

Definitions and implementation plans for phase one should include:

1.2.1 Project framework methodology

- 1.2.2 High-level assessment on current project management practices
- 1.2.3 Project data repository needs
- 1.2.4 Pilot project selection and pilot project kickoff
- 1.2.5 Required software tools (Section 508 compliant)
- 1.2.6 Organizational roles and responsibilities to manage effectively

PMO Structure

### 1.3 Phase II

(90 days implementation milestone):

Definitions and implementation plans for phase 2 should include:

- 1.3.1 End state project management practices
- 1.3.2 End state roles and responsibilities by organization/function
- 1.3.3 Implementation of software tools and work methods for their use
- 1.3.4 Standardized framework methodology to manage small and large customer projects
  - 1.3.5 Evaluation and incorporation of pilot project results into PMO

Contractor shall provide consultation and subject matter expert support on PMO development and progress to the designated representative of the MMAC Director's Management Team.

#### 2. DELIVERABLES:

**2.1** Contractor shall perform a high-level assessment of the MMAC using OPM3 guidelines (from the Project Management Institute) and deliver results in writing within 30 calendar days of issuance of the task order with recommendations for improvement.

- 2.2 Contractor shall develop Microsoft Project Plans within 60 calendar days of acceptance of the assessment deliverables to build out the MMAC PMO in phases and will include the selection of a pilot project with milestones. The plans should also include resources required to set up a fully functional PMO. Plans should include:
  - 2.2.1 "To be" Model of MMAC PMO

2.2.1.1 Organizational structure

2.2.1.2 Roles/responsibilities

2.2.1.3 Staffing requirements

- 2.2.2 Schedule of activities to establish PMO
- 2.2.3 Project framework methodology
- 2.2.4 Project management practice assessment.
- 2.2.5 Training plan for key PMO resources
- 2.2.6 Organizational change management plan

2.2.6.1 Define key activities that need to be performed to ensure that MMAC employees and management adoption occurs

- 2.3 Contractor shall provide governance model and associated policy and processes in writing necessary to run an effective MMAC PMO within 90 calendar days of acceptance of the phase one deliverables. Contractor shall evaluate existing governance models.
- 2.4 Contractor shall deliver a PMO web-enabled toolkit that contains project management documents, templates and train MMAC PMO lead within 90 calendar days of acceptance of the phase one deliverables. Toolkit may be developed in-house or tailored from a third party commercial-off-the-shelf (COTS) product that meets the MMAC's requirements. Any toolkit developed must be compatible with and lend itself to interfacing with Oracle's Enterprise Project Collaboration software, which the MMAC has already licensed. Collectively the PMO toolkit, governance, policy and documentation will satisfy OMB reporting requirements, define project manager career paths and provide sufficient detail for managing separate or multiple projects under one project plan. Minimum components of the PMO toolkit include:

2.4.1 Project charter. To include charter outline and associate criteria for

selecting project and prioritization

2.4.2 Scope document and change management plan. To include outline of project deliverables and means to manage changes in customer requirements that impact scope and project plan

2.4.3 Project/schedule management plan. Includes who manages schedules, how changes are managed and level of EVM tracking, resource, cost, budget schedule and resource management

2.4.4 Risk management plan. Provide risk analysis, risk tolerance and response approaches

2.4.5 Organizational management plan. To define roles responsibilities and reporting relationships

2.4.5.1 Clear identification of customer support handoffs from sales to the PMO and from PMO to operational customer support function after project completion

- 2.4.6 Staffing management plan. To determine human capital resources and skill sets required to accomplish project work and achieve milestones.
- 2.4.7 Quality management plan. Includes criteria for success and performance measures that must be monitored to meet customer requirements
- 2.4.8 Communications plan. To describe communications required to provide visibility, cross-organizational support, while managing duration and cost
- 2.4.9 Work authorization plan. Methods to grant expenditure and commencement of work and termination of work